



International Facility Management Association

Communicator

September 2006

EVENTS

October 13—New Member Breakfast (8:30 am at Mimi's on Alta Arden)

October 18—Board Meeting (4 pm at VSP)

October 19—Audio Edge Seminar (10:00-11:30 am at Franklin Templeton, Rancho Cordova)

October 27—Annual Wine Tour (all day in Napa County!)

November 8—Board Meeting (4 pm at VSP)

November 15—Monthly Program Meeting: "Generations In The Workplace" (7:30 am at MTA in West Sac)

December 13—Board Meeting (4 pm at VSP)

December 18—Holiday Party (Dinner and Dancing on the Delta King)

2007 Topics:

Metal Roof Initiative

Franchise Tax Board Tour

For a complete calendar of events, visit us at: www.ifmasac.org

President's Message—by Cindy Smith, CFM

I am very honored to have been selected as the 2006-2007 Chapter President for Sacramento. I am asked often why I volunteer my time to IFMA. I don't have to even hesitate to answer. I get so much back from the time I put into leading our chapter. I have the opportunity every day to interact with facility practitioners from all types of work environments. I network with Blue Shield, Franklin Templeton and Verizon—organizations that are all very similar to VSP. It gives me the opportunity to benchmark, share ideas and learn without having to reinvent the wheel. Working with individuals in the public sector and other diverse organizations allows me the opportunity to learn what they are faced with daily that is both similar and different from my experience at VSP.

The leadership experience that I am gaining is completely transferable to my day to day interactions and responsibilities at VSP. By practicing at the volunteer level I have the opportunity to interact with a multitude of facility management practitioners who are always willing to give me their time and help me learn from their knowledge and experiences.

I would be lying if I said that meeting my various commitments wasn't a huge balancing act. Between managing a campus in my paid job, leading IFMA, being involved in a large multi-million dollar renovation project and having a family, sometimes it is more than challenging. But for me the challenges are well worth it. I have built and continue to build incredible relationships with individuals who believe in me and are there for me when I need them and who seek my help and knowledge also. I learn and grow everyday, which in turn, makes me more valuable to my employer, and adds to my resume-which I expect will help me in future endeavors as I grow in my career.

Being involved or volunteering is what it is going to take for you to get the maximum benefit from your membership in IFMA. If you are not ready to make that level of commitment, try to commit to attending meetings regularly, having coffee or lunch with another IFMA member at least once a quarter. Your career is your responsibility and whether it is gaining additional clients to serve, or a promotion within your facility management organization, I believe that getting involved at the chapter level will help you to achieve these goals.

We Have A Winner!

Congratulations to **Mark Wilson** of Equity Office!

He is the **Winner** of our 2006 Membership Drive!
He will be enjoying a wonderful all expenses paid trip to
IFMA's World WorkPlace Conference and
Exposition in San Diego



Honorable mentions go to:

Jessica Bare
Gary Engle
Dawn Fairbrother
Scott Loveland
Cyndi Smith
Roger Spieler

They each won a \$25.00 gift card to Starbucks. Thank you all for your participation. We added 21 new members during the drive. Our total member count is now 170 (53 Associates, 117 Professional)

Untangling our Web—Kit Tuveson, CFM, IFMA Fellow

President Cyndi asked me to put a Task Force together to re-define the Chapter's Website content requirements, and also to develop a strategy to improve our ISP web services. We are in need of a more refined site and the possible addition of services such as credit card payments. This team met last month and the following is the priority of action items:

1. Get the current site accurate and timely. We will do this with Rob Turnage acting as a SPOC (Single Point Of Contact) to Britton, our web master. The objective is to keep it fully current through this calendar year.
2. Increase the information features of the site. Do not do any transaction stuff at this stage.
3. Add transaction capability next year.



“Working” World Workplace—Christian Flanders



Our Sacramento Valley Chapter has over 30 members registered for IFMA's 2006 World Workplace Conference and Expo on October 8-10th in San Diego. While attending, our Professional and Associate members will enjoy the many programs and events WWP has to offer.

There are daily educational seminars offered on a wide range of facilities topics including IT, Green Issues, Professional Development, Budgeting, and all of the facilities core competencies. These classes are presented by industry leaders and some of the top Facility Managers in the world. While the benefits may be obvious to our FM members, Associate members can gain a new understanding of what issues their potential customers face by attending these classes also.

The Expo Center is another prime attraction of WWP. Hundreds of vendors take up residence in the San Diego Convention Center to present the latest and greatest in facilities related products and technology. The Expo Center is a great way to meet new vendors and to learn about industry trends.

After a long day of classes and walking the Expo Center, WWP attendees can also take advantage of a full schedule of social and networking events such as the Welcome Reception, Cort's Monday Night Football Party, and the Awards Gala. There are also many social gatherings that allow IFMA chapters to network with other chapters in their area or region, such as the Bay Area and West Coast Receptions.

With so many exciting and informative events offered and so many Sacramento IFMA members registered you should not miss WWP 2006 San Diego. It is not too late. For further details visit www.worldworkplace.org . I hope to see you there.

Society for the Blind—Progress Report by President Cindy

The last eight months have been an incredible experience working with the Society for the Blind. If this is the first time you are hearing about this: IFMA along with other built environment organizations, IIDA, CSI, Sacramento Builders Exchange and the community is in the throws of a 20K square foot renovation endeavor.

What has happened over the last eight months? A professional team of engineers, architects and designers and project managers have been working hard to design the renovation of their new location at 1238 S Street. We held an industry mixer June 20th to launch the project. The IFMA annual Hackers Invitational Golf Tournament raised enough funds to donate \$3,250.00 to the renovation project. At the end of August, the design was finished and the project was submitted to the City of Sacramento for permit.

There is a small group of individuals that have been reaching out and meeting with potential donors to the project. The project is looking for donations in all facility aspects; from HVAC to interior finishes. The goal is to start construction in November with a late spring occupancy. John F. Otto Construction is the general contractor. There is a full time project manager from his team preparing a project estimate and schedule. If you are interested in learning more about this Chapter community support project please contact Cyndi Smith 916-858-5248.

FM RESOURCES and ARTICLES

FACILITIES RESOURCES

IFMA International
www.ifma.org

*IFMA Sacramento
Valley Chapter*
www.ifmasac.org

Today's Facility Manager
www.tfmgr.com/tfm

*Facilities Design
and Management*
www.fdm.com

*Facility Manager Online
Discussion Group*
www.fmforum.org

Business Facilities
www.busfac.com

Facility Forum
www.facilityforum.com

Facility City
www.facilitycity.com

Our Chapter's Sponsors

Our Chapter is supported with financial and human resources from our sponsors. Please remember them when you are working on projects. Thanks!

Platinum
Corporate Care

Gold
Cort Furniture Rental
Graebel
United Corporate Furnishings
Western Contract
Anderson AV

Bronze
Miles Treaster & Associates
Western Waterproofing Co.

FM Certificate Program Dates

The Continuing Education Classes for Facility Management are at CSUS Napa Hall 2 days/week from 5:30 p.m. to 8:50 p.m. (with some exceptions for holidays)

Building Technology & Information Management (October 11-30)

Operations & Maintenance Management (November 11-20)

FM Overview (January 10-31)

Risk Management (April 4-23)

Financial Performance (May 9-30)

Call 916-278-4433 for more info.

Or their website at www.cce.csus
Click on *Courses & Programs*, then *Certificate Programs*. Look for the FM listings.

EDUCATION / SEMINARS

Assoc. of Energy Engineers
www.aeecenter.org

CareerTrack
www.careertrack.com

Fred Pryor Seminars
www.pryor.com

Keye Productivity Center
www.keyeproductivity.com

SkillPath
www.skillpath.com

Kepner Tregoe
www.kepner-tregoe.com

CompuMaster
www.compumaster.net

Global Knowledge
www.globalknowledge.com

A/E/C Systems 2007
www.aecsystems.com

SACRAMENTO VALLEY CHAPTER

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USE YOUR MEMBERS!

The Sacramento Valley Chapter of IFMA exists due to the hard work of its members.

Upon your next requirement for products or services, visit your members first.

You can find them listed by name and category at:

www.ifmasac.org

Opinions expressed in this newsletter are those of the contributing authors, not necessarily those of IFMA officers, chairpersons, or members.

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Stop the Whining—Our Annual Wine Tasting Tour is Soon!

**IFMA's 12th Annual
Wine Tasting Tour**

Friday, October 27th 2006

Visit the Beautiful Napa Valley

Lunch and Transportation Included



**You will not want to miss out on this!!!!
More details to follow soon.**

**SPONSORSHIPS ARE AVAILABLE
\$300.00**

MARKET YOUR COMPANY AT THIS SURE-TO-SELLOUT EVENT!

CONTACT JUSTIN IODENCE, SPECIAL EVENTS CHAIR

OR CYNDI SOARES FOR MORE DETAILS

JIODENCE@AIRSYSTEMS1.COM

CSOARES@AIRCO-COMMERCIAL.COM

New Resources For Getting Your FMP or CFM

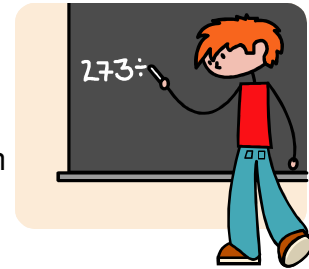
IFMA HQ staff is pleased to announce the nationally-recognized Building Operator Certification (BOC) program was recently approved by IFMA to be an IFMA Approved Provider Program for the Facility Management Professional (FMP) and Certified Facility Manager (CFM) designations. BOC offers FMP candidates with course offerings to assist in earning the FMP designation. BOC courses also provide CFM/FMP Maintenance Points for recertification.

IFMA members are invited to join a free, informational web cast on Tuesday, Oct 5 from 8:30-9:30am PDT to learn more about what BOC has to offer. Details are in the invitation below.

IFMA Approved Provider Program:

http://www.ifma.org/learning/recognized/app_providers.cfm

The Approved Provider program provides FM professionals with the "IFMA quality seal of approval" that the programs under the approved provider label will contribute to their professional expertise.



Building Operator Certification: www.theBOC.info

BOC is a nationally recognized training and certification program for facilities professionals offering improved job skills and more comfortable, energy-efficient facilities.

Training for BOC certification is offered in a course series format covering a full range of building systems topics. Level I Course Series includes the topics of Building Systems Overview, Energy Conservation Techniques, HVAC Systems and Controls, Efficient Lighting Fundamentals, Environmental Health & Safety Regulations, Indoor Air Quality, and Facility Electrical Systems. The Level II series offers seven one-day classes for a total of 49 hours of training, encompassing the topics of Preventive Maintenance & Troubleshooting Principles, Advanced Electrical Diagnostics, HVAC Troubleshooting & Maintenance, HVAC Controls & Optimization, Introduction to Building Commissioning, and Enhanced Automation and Demand Reduction.

Starting on October 17, 2006 through April 2007, the Sacramento Municipal Utility District will commence a BOC Level II training series in Sacramento, California. To learn more about this advanced training series at SMUD or to register, please contact Jodi Newman.

Jodi Newman Cordone
SMUD Energy & Technology Center
Program Manager
916-732-6738
jnewman@smud.org
www.smud.org/etc

Our newest Certified Facility Manager—Congratulations!

Our local chapter continues to have a very large percentage of its members achieve the highly valued CFM designation. The newest addition to that elite group is Ken Nagy, CFM, Assistant Vice President at the Travis Credit Union in Vacaville.

There are great benefits for achieving such a designation—just ask any of us who have those three letters behind our names!

You can find out more about designations, both the FMP (Facility Management Professional) and the CFM at IFMA's web site: <http://www.ifma.org/career/credentials.cfm>



Teaching FM—A Worldly Experience, by Kit Tuveson, CFM

Although I “graduated” from HP over 4 years ago, I still find time to expand my own FM knowledge by teaching FM classes and guest lecturing at the University level. Having spent 25 of my 36 years at HP in the FM and EH&S functions, I have a breadth of experience that is fun to share with others. For example, I teach a class at Sac State in the FM Certificate program. It is “Facility Planning and Project Management”. This school year, it will be offered next Spring.

In addition to sharing my FM knowledge locally, I have been fortunate to be invited to the Hong Kong Polytechnic University for a second year to guest lecture in the FM Masters Program. John, Gilliard, CFM, IFMA Fellow, who manages the FM program at HKPU, asked me to come and share my manufacturing experiences with his students. Last year I spoke on the additional dimensions of FM in the Manufacturing Environment and then led a day long case study with 50 students. The case was a fictional US company establishing their first China facility in Guangzhou, in the Pearl River delta, just north of Hong Kong.

The final reports from each of the 10 teams were fabulous—very thorough and creative in their solutions to the problems of this new adventure for my imaginary firm.

This November, I return and teach again, but this time I modified the case study to be a US firm opening a new facility in Shanghai. As part of the student's preparation for the case, I will join them on a field trip to a Hitachi High Tech factory in Shenzhen, just outside of Hong Kong.

I highly recommend you take time from your very busy days (and nights) to always be a student and sometimes be a teacher. We can have a huge positive impact on our FM jobs with the collected knowledge gained from such experiences.